



MRI Botswana Limited is a citizen-owned private company providing a variety of services including Emergency Medical Assistance and Pre-hospital care, Emergency Medical Training, Contact Centre solutions, Integrated Primary Healthcare services, and Pharmaceutical Services. The Company is looking for a suitably qualified, experienced, self driven and dynamic professional for the following position.

## EMERGENCY MEDICAL CARE TECHNICIAN (BASIC) X 6

### Main Purpose of the Job

The incumbent will be responsible for providing intermediate life support pre-hospital medical care services within the protocols and standards in accordance with the company guidelines and the provisions of the Botswana Health Professions Council.

### Key Performance Areas

- Contribute to the departmental plans.
- Provides emergency medical service at intermediate Life Support Level.
- Ensures accurate and effective handover from one shift to another following all handover procedures.
- Implements all equipment and vehicle maintenance procedures.
- Ensures that the base facilities and services are maintained at the highest operational level including equipment
- Checks equipment and vehicles on a daily basis.
- Keeps vehicles in good working order including the cleanliness of the vehicles and immediately reports any faults/damage to the EMT Advanced.
- Consults and escalates medical case management to the EMT Advanced as necessary.
- Provide medical emergency care service in line with practice certificate.
- Maintains proper and orderly logbook of all trips.
- Implement company approved policies and procedures.
- Prepare and maintain records and reports on all patients and services as required and in line with company and professional standards.
- Implement customer service standards as required.
- Analyse and respond as required to customer feedback.
- Ensures that all medical supplies for the ambulance are monitored and replenished accordingly as per the Handover check list

- Ensures that every consumable used during a case are recorded and replaced after the case.
- Performs any other duties as may be assigned from time to time.

### Job Requirements & Experience

- 2 years' work experience.
- Active driving of Class B for at least 2 years.
- BGCSE / O Level or equivalent.
- Certificate in Emergency Medical Care from a recognized institution.
- Registered with Botswana Health Professions Council (BHPC).
- Must have a valid Class B driver's license
- Public Drivers Permit Holder and Class C1 are a requirement
- Defensive Driving training will be an advantage

### Core Competencies

- BLS pre-hospital care protocol.
- Clinical competency in line with BHPC protocols.
- Excellent oral and written communication.
- Interpersonal sensitivity.
- Analytical
- Attention to details
- Self-motivated & team player
- Flexibility

### Application Instructions:

**Applications which include cover letter, resume and certified certificates should be sent to:**

**Human Resources Business Partner**

**Email: [recruitment@mri.co.bw](mailto:recruitment@mri.co.bw)**

**Closing Date: Friday 12<sup>th</sup> July 2024**

**Note that only shortlisted candidates will be responded to.**

